



Daisycare Nanny Agency

Abn: 16520807767



Permanant and Casual In-Home Child Care

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P: 0412 138 755

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Terms and Conditions for Wedding Services

1. Contract

These terms and conditions shall represent a legally binding contract between the client ("The Client") and Daisycare Nanny Agency and will hereby referred to as ("The Agency") the verbal or written instruction by the client to Daisycare Nanny Agency confirming a booking for a Wedding Nannies Service and shall constitute acceptance by the Client of these Terms and Conditions.

2. Fees

- 2.1 Quotations are based on the individual requirements detailed by the client on their booking form or when requesting quote.
- 2.2 To secure your booking you will be required to pay a non-refundable deposit of \$100 and should be paid by cheque direct deposit or via the Agency's website under Payments accompanied by your completed booking form.
- 2.3 The full balance of payment will be due 4 weeks prior to the date of the event for which the Wedding Services is booked (hereafter known as "The Event"). Failure to pay the balance of payment in advance may jeopardise your booking.
- 2.4 The Agency reserves the right (subject to clause 2.5) to alter fees by giving 7 days notice in writing.
- 2.5 Where the Client has already paid the Fees in full the Agency guarantees not to raise fees unless changes are requested to details of The Event.
- 2.6 Following booking of the Wedding Nanny Service, should the number of children requiring our Wedding Nanny Services increase, a revised booking form must be completed by the Client and a new quotation submitted by The Agency. We cannot guarantee that we will be able to accommodate an increase in number of children in the crèche service.
- 2.7 If the number of estimated children goes over the children – carer ratio, for the safety of the children, an additional Carer will be sought and additional costs will be deducted from the Credit Card details provided by the Client. If however an addition carer cannot be sourced, the additional children cannot be admitted into the Wedding Nanny Services and must remain in the sole care of the parents.
- 2.8 No revised quotations or reductions in price of booking will be made for reduced numbers of children booked to attend the Wedding Nanny Services after a booking has been made.
- 2.9 If The Event exceeds the booking time, increased hourly rates will apply and will be deducted from Credit Card details provided.
- 2.10 Payments are required through Direct Deposit (please use family name as reference)
Account Name: Daisycare Nanny Agency
BSB: 112879
Account Number: 027204628

3. Cancellations

- 3.1 Where cancellations are made with more than 4 weeks' notice prior to The Event the full payment will be refunded less the deposit of \$100 for Wedding Nanny Service.
- 3.2 For cancellations made within the 2 week period prior to The Event, a refund of 50% of the full payment less the \$100 booking deposit will be returned for Wedding Nanny Services.




4. Liability

- 4.1 The Agency does not accept any liability for losses or damages arising from or during provision of its Wedding Nannies Services to any person or item (whether provided by the venue, the Client or the Agency) save where death or personal injury results from the Agency's negligence.
- 4.2 The Wedding Nannies Service will not receive children who are suffering from illness or infection. Any child deemed to be ill will remain under the sole responsibility of its parent/s/guardian. Should a child become unwell whilst at the Wedding Nanny Service, the parent/guardian will be informed immediately by one of the Wedding Nannies and returned to the sole charge of the parent.
- 4.3 The Wedding Nannies Service shall not in any circumstances accept any responsibility for personal belongings of the children, parents or guardians.
- 4.4 A child cannot be accepted into the Wedding Nannies Service unless its Parent or Guardian is on site at the venue and throughout the duration of The Event.

5. Ratios

- 5.1 We work to the following Wedding Nannies : child ratios when providing Wedding Nannies:

3 to 12 months	1 : 2
1- 2 years	1 : 3
2 – 3 years	1 : 4
3 – 5 years	1 : 5
5 + years	1 : 6

-  These ratios are a combination of legislative standards and our experience of providing quality care
-  Ratios of Wedding Nannies : children can be higher (but not lower) – for example, you may have children attending with some additional, individual needs.
-  Please use these ratios to calculate the number of staff you require if you know the number and ages of children attending.

6. Our Wedding Nannies Services

- 6.1 A minimum of two staff will always be required at The Event for supervision issues except in the services of a Floater Wedding Nanny.
- 6.2 Refreshments shall be provided for the Daisycare Wedding Nannies on the day of the Event.
- 6.2 If the Booking occurs over mealtimes a crew meal shall be provided by the Client.